



## Why NYECOM Managed Wi-Fi

When combined with the NYECOM Managed Wi-Fi router, the Managed Wi-Fi Access Points meet all your Wi-Fi needs for speed, coverage and more, featuring...

- a single, seamless network for all your Wi-Fi devices;
- the same great Wi-Fi quality everywhere you roam in your home;
- the fastest band for whatever device you're using.

What's more, it's easy to install and costs just pennies a day.

## Cutting-edge Wi-Fi Technology

The NYECOM Managed Wi-Fi and router uses the most sophisticated technology available to transform your Wi-Fi experience.

### DUAL-BAND SUPPORT

Dual-band support means that NYECOM Managed Wi-Fi has two Wi-Fi radios; high bandwidth applications (like video) are routed to the 5 GHz band, while lower bandwidth activities use the 2.4 GHz band.

### BAND AND NODE STEERING

The NYECOM Managed Wi-Fi router continually accesses the network and "steers" your traffic to either the Managed Wi-Fi access point or the NYECOM Managed Wi-Fi router, using whichever device or radio/band will give you the best performance.

### BEAMFORMING TECHNOLOGY

Beamforming technology improves performance and reduces interference by focusing the wireless signal directly to your device.

## We've got you covered with remote management

The NYECOM Managed Wi-Fi router and access point provide a Wi-Fi experience that's second to none. But if you do have any technical issues, we've got you covered with sophisticated remote monitoring and diagnostics that help us quickly identify and resolve any problems you may be experiencing—and, in most cases, without having to send a technician to your home.

Our experienced customer support representatives can see which of your devices are connected, which ones are having issues and will help you troubleshoot and solve the problem quickly. In fact, we can perform a wide range of diagnostics to make sure you're getting the best possible service. We can even tell you if you need to add an access point to your network and where to put it to get the best performance.

- **Uptime of your NYECOM Managed Wi-Fi** - Is your gateway functioning correctly or powered on consistently?
- **Interference on Wi-Fi channels** - Make sure other devices aren't interfering with your Wi-Fi signal.
- **Internet errors** - If your NYECOM Managed Wi-Fi or your Internet connection is not strong or is malfunctioning, we can monitor recent and current errors.
- **Ethernet ports being used** - How many devices are plugged in directly to your NYECOM Managed Wi-Fi? Are the Ethernet ports functioning correctly?
- **Connected devices** - We can make sure your devices are connected to the Internet and receiving a strong Wi-Fi signal.
- **Password and setting changes** - If you need assistance, we can help you by changing your Wi-Fi password or wireless settings from our office.



Contact NYECOM today to learn more about Managed Wi-Fi and how we can help you get the Wi-Fi experience you deserve.