

NYECOM NEWS

FALL 2020

Have a Grand Grandparents Day

Grandparents Day has been celebrated yearly on the first Sunday after Labor Day since President Jimmy Carter first declared it a national holiday in 1978. It's an opportunity to honor the important contributions grandparents make to families and to society as a whole.

If you're a grandparent, we hope you can visit with your grandchildren on September 13 — whether in person or via a video call. Those connections are priceless.



Contact

Nyecom/Plainview
Telephone Company Inc
112 S Main St / PO Box 117
Plainview, NE 68769
402-582-4242
customerservice@plvwtelco.net
www.nyecom.net

After Hours Maintenance Line
402-582-4500

Office Hours
M-F 8:00 am to 5:00 pm

Office Closure
9/7 – Labor Day



Better Router. Better Wi-Fi Experience.

We make it easy to enjoy fast and reliable internet throughout your home. Our Managed Wi-Fi System provides a next-generation router for seamless signal continuity plus 24/7 remote support for a hassle-free experience.

If you're frustrated with the poor performance and spotty Wi-Fi coverage of your outdated router, upgrade to our Managed Wi-Fi System. The monthly price of \$6 includes the equipment, support, and maintenance.

Call 402-582-4242 for more details.





Spend Less Time and Gain More Security With ACH Auto Pay

You've probably heard many times that switching to monthly auto pay is much easier for you, but what you might not realize is just how beneficial ACH auto pay is.

First of all, ACH auto pay is much faster than paying bills the old-fashioned way by writing checks and mailing them. Most importantly, you don't have to worry about remembering to pay the bill each month, or whether you mailed your check to the telephone company.

You will still get a bill in the mail each month, so you know what the balance due is. The automatic bank withdrawal will occur early morning on the 10th so your payment will always be on time. To get started with ACH auto pay fill out the back side of the payment slip that comes with your bill and send it to us with a voided check or stop at the office and fill out a form.

If you'd rather, you can still stop in to pay your bill, or call and pay your bill with your credit or debit card, or leave payments in the drop box in front of the office. If you have questions, call us at 402-582-4242.



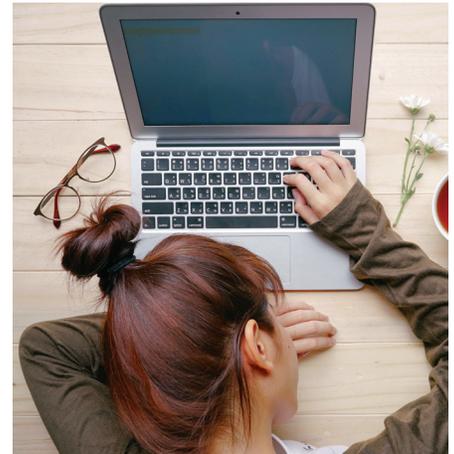
Try These Tips if Your Internet Connection Seems Slow

More family members using the internet for more time each day can put a strain on your bandwidth, causing slowdowns. But other factors may be at play as well. Try these tips to see if your internet speeds improve:

Power off or disconnect devices when not in use. This includes computers or laptops, tablets, gaming systems, TVs, video streaming devices, and wireless printers. Such devices often run updates in the background, which can slow things down for your home's Wi-Fi network.

Make sure your devices are healthy. Scan your computer for malware using security software that's up to date. Malware can cause problems with your browser and/or internet connection.

Restart your router. Sometimes a router gets bogged down, and the easiest and quickest fix to many connectivity problems is to unplug it for a few minutes. If you have our Managed Wi-Fi, do not unplug the equipment. Call us and we will troubleshoot for you.



Replace your old wireless router. If the router in your home is outdated, it may not be able to deliver the internet speeds you expect. Stop in and get a new router from us, or better yet we can install Managed Wi-Fi in your home. For \$6 per month we offer you complete service, maintenance, or replacement when necessary. Call us for details.

Place your router in a central location. Routers send the signal out in all directions, so if it's left in a corner of your home, a significant percentage of your wireless coverage is being sent outside. It's best to move the router to a central location to optimize the signal, as high up as possible to maximize coverage. Along with Managed Wi-Fi we offer extenders to expand the area your wi-fi covers.

After you've tried the tips above, conduct both wired and wireless speed tests at www.speedtest.net. For the wired speed test, remove the ethernet cable from the back of your router and plug it directly into your computer. For the wireless speed test, connect your computer to your home's Wi-Fi network. If your wired speeds are much faster than your wireless ones, Wi-Fi network adjustments may need to be made.

For assistance with internet issues you aren't able to solve on your own, call Nyecom/Plainview Telephone at 402-582-4242. We can help troubleshoot the problem and provide solutions such as an internet upgrade or Managed Wi-Fi.